



European Foundation  
for the Improvement  
of Living and Working  
Conditions

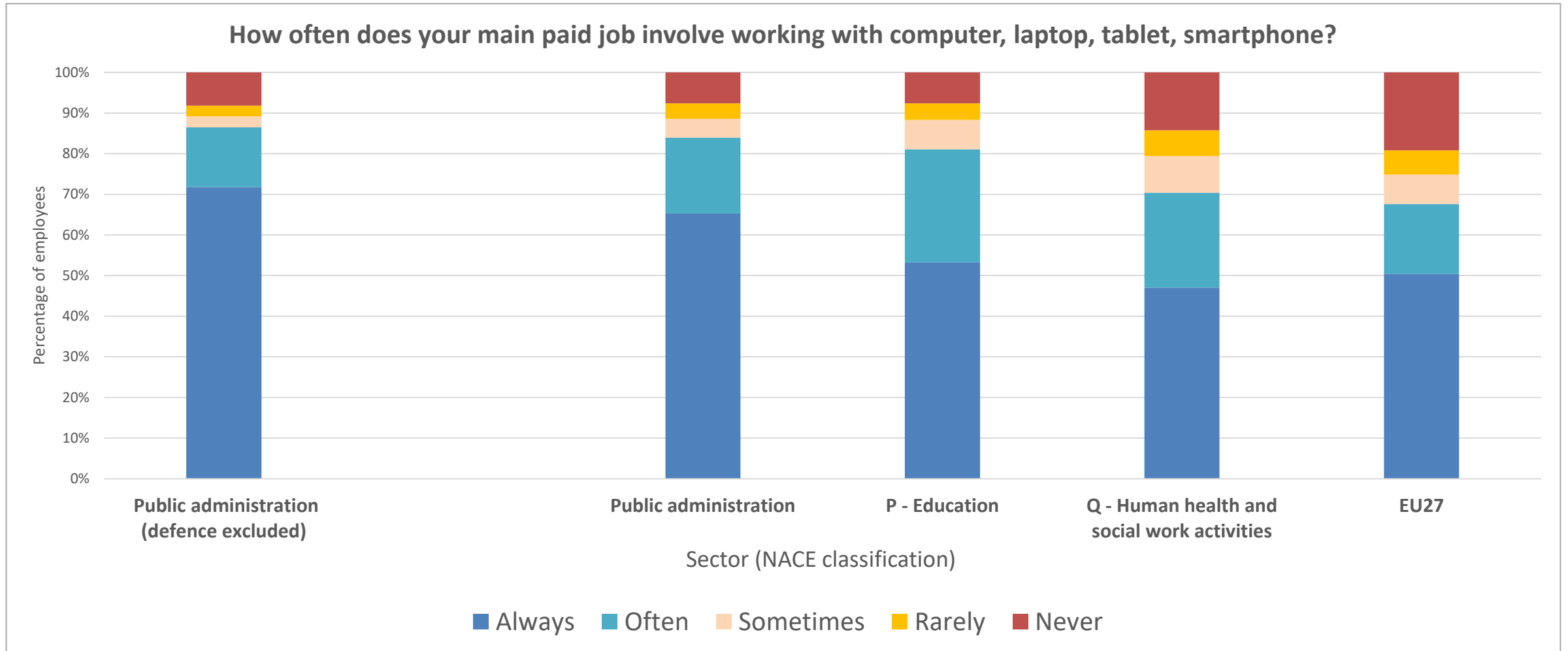
The tripartite EU Agency providing knowledge  
to assist in the development of better social,  
employment and work-related policies

# The impact of digitalisation on job quality and social dialogue in public services across the EU

## Results from the EWCTS

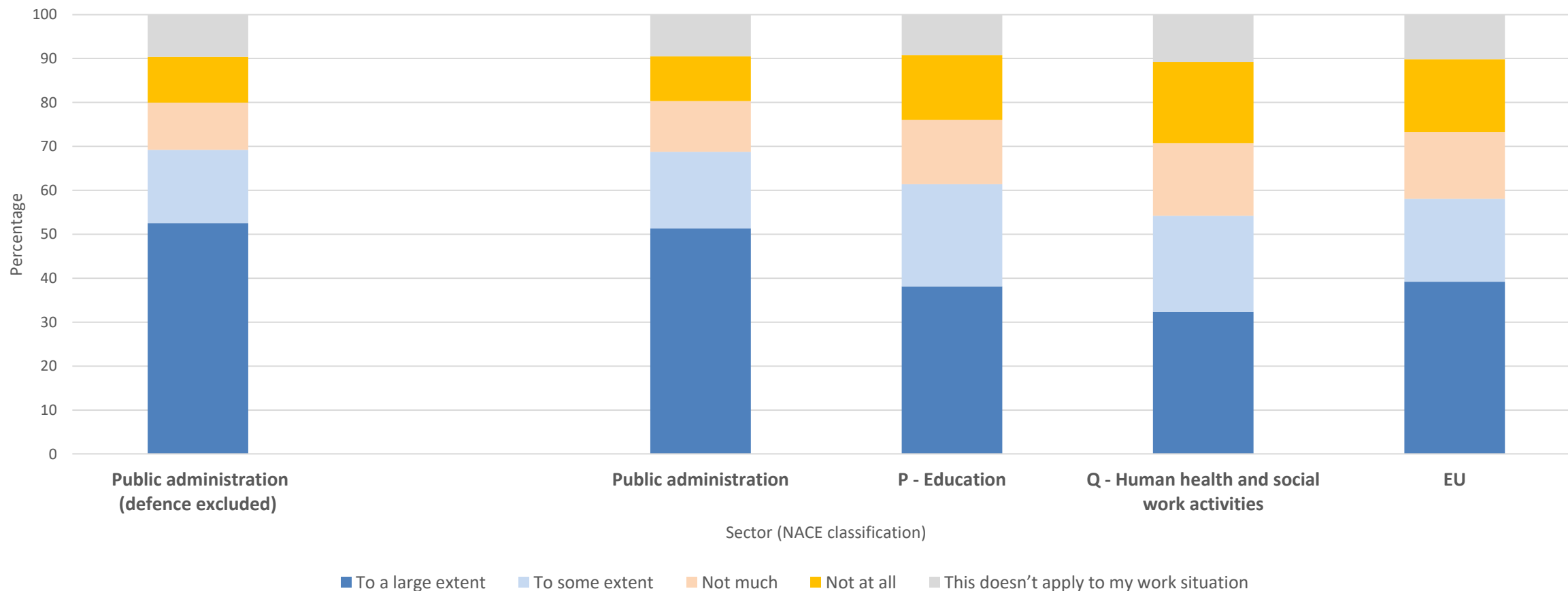
Ricardo Rodriguez Contreras, Eurofound

# Digitalisation in Public Administration



# Automated/algorithmic influence in tasks

To what extent does a computerised system influence what you do in your work?



# Quality of working environment: strain index

